

COMPANY PROFILE



THUMPS UP
SECURITY & RISK MANAGEMENT (PTY) LTD

OUR HISTORY / ABOUT US

Management carries more than 38 years' experience within its core owners.

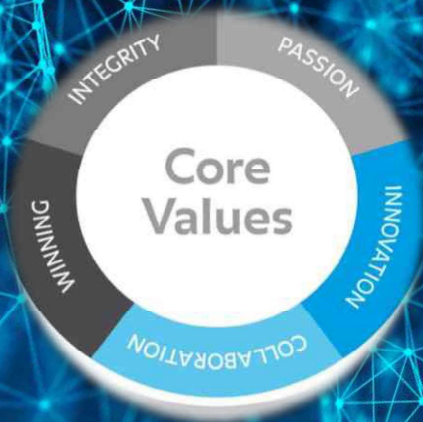
We are a BBBEE Level 2 Status company

Keeping cost low to provide our clients with the most affordable service



CORE VALUES

- To take all those measures which are designed to protect the personnel and assets for the client against injury, damage or loss arising from internal or external causes, thereby enhancing profitability and creating a secure work environment. Only the best trained, cost effective guards to be placed on each site of the client.
- Thumps Up Security and Risk Management (Pty) Ltd strategic vision is to consistently deliver the highest quality security services to all of our clients, and to be recognised as a business leader within the security industry. We constantly ensure the success of our business through the commitment of our professional employees.
- Our motivation is the continual development of a committed and ambitious workforce through effective leadership and training. It is our continued priority to maintain and improve our levels of service. We provide a training program based on the specific needs of your business. Training is executed by our experienced backup “shadow team”.
- The effectiveness of an organisation’s security program rests not on an individual program. At Thumps Up Security and Risk Management (Pty) Ltd we strictly believe in “Security by Design”, where we assess each client’s security needs individually and comprehensively, partnering with you as your trusted security advisor to deliver a thorough risk and vulnerability evaluation of your unique security requirements.
- We evaluate assets and associated risks, threats and vulnerabilities, as per specific site requirements. We assess new and modified risks based on crime trends and intelligence. We probe facility functions and threat paradigms. We delve into safety and security programs, policies, procedures, processes, technology and training – reviewing cost, value considerations and other operation requirements. Furthermore, we focus on your culture, mission and vision for appropriate implementation of any of our recommendations.



VISION

VISION



To be the leading provider
of security risk solutions
for our clients

VISION



Through service quality and
excellence, we are continuously
driving innovative solutions to
exceed our client requirements
and expectations

Dedicated to empowering
our employees

VISION



Integrity
Discipline
Energy
Passion
Respect



BUSINESS PHILOSOPHY

ACCOUNTABILITY

The effectiveness of an organisation's security program rests not on an individual program.

TRANSPARENCY

At Thumps Up Security and Risk Management (Pty) Ltd we strictly believe in "Security by Design", where we assess each client's security needs individually and comprehensively, partnering with you as your trusted security advisor to deliver a thorough risk and vulnerability evaluation of your unique security requirements.

NATION BUILDING

SOCIAL RESPONSIBILITY

We evaluate assets and associated risks, threats and vulnerabilities, as per specific site requirements. We assess new and modified risks based on crime trends and intelligence. We probe facility functions and threat paradigms. We delve into safety and security programs, policies, procedures, processes, technology and training – reviewing cost, value considerations and other operation requirements.

PROFITABILITY

EFFICIENCY

Furthermore, we focus on your culture, mission and vision for appropriate implementation of any of our recommendations.

SECURITY PLANNING

We are part of local South African Police Forums from where we obtain valuable crime incident statistics of the relevant area. This enables us to ensure that customers (sites) are secured against criminal activities as far as possible. It is impossible for organisations to eliminate all potential threats. However, in addition to implementing security measures to protect your most valuable assets, strategies and contingency arrangements should be developed to respond to incidents and to get back to “business as usual” as soon as possible. Prompt and comprehensive recovery is vital to overcoming a crisis and minimising further damage



KEY SERVICES

- Security Officer training according to client's policies / procedures
- Developing Specific Site Procedures / Risk Assessments
- Fire Training, Safety training (where applicable)
- Preparation of Incident Management Plans
- Forensic / Security investigations
- Monthly reports / meetings
- Training and Rollout
- Risk Management
- Site Specific risk assessments and procedures
- Guard assessments
- SABS security audits
- Training of client's staff in security awareness, safety etc. when and if required



DEPLOYMENT OF SECURITY OFFICERS

Before deployment, Thumps Up Security and Risk Management (Pty) Ltd will ensure that all security officers are well trained and registered with PSIRA and have no criminal records.

We currently offer the following skills development and training programs to all our staff:

Customer care

Continuous skill and development

Induction training

Job specification





SECURITY CONSULTING

SECURITY RISK ANALYSIS STRATEGY

We ensure that we can accurately gather and interpret up to the minute information. We formulate this information into a comprehensive risk analysis strategy, enabling you to make informed business decisions.

FORENSIC INVESTIGATION

Thumps Up Security and Risk Management (Pty) Ltd offers a wide array of services, which includes: Risk Assessment, Security Officer Assessments, Information Management, Fraud Detection, Fraud Investigation, Fraud Prevention and Fraud Reporting.

MANAGEMENT

For us to remain competitive and desirable to both our existing and new customers we must continue to “Get it Right First Time”, by offering innovation and providing high quality employees, excellent customer service and brand recognition.

TRAINING

Thumps Up Security and Risk Management (Pty) Ltd is a professional company that provides exactly what the clients need. Our employees are always enriched through skills and development training mechanisms in order to maintain professional standards that suit our client's requirements. We always make sure that continuous skills development and training of our security officers and management is implemented every (03) three month in order to equip our employees to meet our client's needs and expectations

SECURITY REQUIREMENTS

TECHNOLOGY

- Thumps Up Security and Risk Management (Pty) Ltd is active in the different and ever-changing world of technological security solutions. We have aligned ourselves with technical experts who provide a specialised consulting and conceptualised engineering service; providing our customers with independent specialist advice, without being pressurised into a specific product-oriented solution.
- Thumps Up Security and Risk Management (Pty) Ltd are specialists in analysing and understanding all types of security related challenges and providing world class innovative, state-of-the-art technological solutions, giving their clients the ability to protect their customers and assets.



ASSET PROTECTION

Thumps Up Security and Risk Management (Pty) Ltd provide comprehensive protection measures to ensure the safety and security of patrons, shop owners and staff, in order to ensure the center remains a venue of recreation, entertainment and good business. We provide excellent service to all business premises.

SERVICES INCLUDE:

- Internal Shopping Complex Security - Retail Specialist Asset Protection Officers are trained in all aspects of security discipline, with strong emphasis on observation and visibility. Security officers also have a public relations function and can provide general information regarding the relevant shopping complex to customers.
- In-store Security - include store operating rules and procedures, customer care, customer theft techniques, fitting room control, searching of staff, asset control, hot product management, stockroom security, cash security and key control among other services.
- External Shopping Complex Security - parking areas are patrolled by Asset Protection Officers on foot or motorized transport and are trained to spot suspicious or unusual behavior. Their presence alone discourages potential criminal activity.
- Integrated Technology Solutions - including alarm systems and panic buttons, as well as CCTV systems throughout the center, monitored by Specialised Control Room Operators.



SPECIAL OPERATIONS, INVESTIGATIONS & INFORMATION GATHERING

The most important element in crime prevention is undoubtedly the gathering of information, coupled with good investigation work. It increases the possibility of preventing crimes from being committed.

We provide inclusive reports to our clients. We are also able to identify potential control deficiencies and provide solutions to ensure timeous action to prevent and mitigate the risk effectively. Our services further contribute to enhance management decision making and strategic alignment to close gaps that may allow opportunity of exploitation.

SERVICES INCLUDE:

- Highly trained and experienced investigators
- Fraud, Criminal, Internal and Corruption Investigations
- Experienced informer handlers and deploying information gatherers accordingly
- Mobile surveillance of criminal activities
- Specialist Interviews of witnesses and suspicious persons
- Preparation of reports to support legal or internal requirements
- Technical Counter Surveillance Measures (TCSM)
- Background verification and screenings
- Polygraph examinations
- Industrial labour unrests or strikes
- Festivals and major sporting events



SPECIAL OPERATIONS FENCING

PALISADE FENCING

CONCRETE FENCING

DESIGNER/ ARTISTIC FENCING

ANY KIND OF METAL/ IRON

ENCLOSING



SPECIAL OPERATIONS GATE AUTOMATION

Security Gates

Pedestrian Gates

Access Gates

Designer/ Artistic gates

Swing/ Sliding Gates



SPECIAL OPERATIONS BURGLAR PROOFING & SECURITY

SPANISH BARS

STANDARD BARS

DESIGNER/ ARTISTIC BARS



SPECIAL OPERATIONS ELECTRIC FENCING

DOMESTIC

PROPERTY

FACTORIES

PLOTS

FARMS



SPECIAL OPERATIONS: ADDITIONAL SERVICES

SECURITY SERVICES

- Repairs and Servicing & Maintenances of all Automation and Electrical Fences
- Energizers
- Intercom Installations of Close Circuit
- Television Cameras (CCTV)
- Perimeter Beams
- Razor Wires/ Spikes
- Alarms Systems (New and repairs of existing systems)
- On Guard system

